



Accessibility Statement

This accessibility statement does not contain personal opinions as to our suitability but aims to accurately describe the facilities and services we offer all our guests/visitors.

Situated next to the Army Aviation Centre the Army Flying Museum gives visitors a chance to explore the story of British Army Flying from its inception to the present day.

The Museum is set back from the A343 with tarmac parking to the front of the building, our overflow car park is on grass. There are paved areas around the Museum. Assistance dogs are welcome.

There are several accessible parking bays close to the main entrance. The entrance to the Museum and shop are situated on the ground floor – with direct and flat access

The Army Flying Museum and is set over two floors across the space of two hangers. The upper floor of the Museum is mezzanine in design and can be accessed either by open backed metal stairs with handrails or via a lift.

The floor surface in the Museum varies. The reception and shop area have wood flooring the rest of the lower floor is a mixture of carpet, concrete or painted concrete on the ground floor. Carpet and lino make up the mezzanine floor.

There are several places where the Museum floor slopes away or is uneven due to the nature of the building. The lighting in the Museum creates some darker areas.

There are several short films in the Museum which contain loud noises. In other interactive displays, parts of interviews can also be listened to via earpiece which are held against the ear.

There are several seats for use around the Museum and it is possible to borrow wheelchairs from reception (first come first served)

Our 1940's house exhibit is accessible by a ramp from the second floor or an open back staircase from the ground floor. The house is quite narrow and has some dark areas to match this period exhibit.

There is a photographic tour of the Museum available [here](#) which may be helpful in planning your visit.

A gender-neutral accessible toilet is located on the lower ground floor in reception, accessible step free from the car park. There is an additional gender-neutral accessible toilet located in the Hayward Hall of the Museum. These both have Approved Document M equipment installed¹

The measurements of the two facilities are:

Reception ender neutral accessible toilet:

Door opening widest point 78 cm

Floor Area including the WC itself:2.26 sqm

Hayward Hall gender neural accessible toilet:

Door opening widest point 88cm

Floor Area including the WC itself:

3.8 sqm

* all measurements given are approximations

To enable you to get the most out of your visits below are measurements of some areas of note in the museum

Area	Space
front door	105cm width on opening
Exit door from hanger back into reception.	This is two doors are 160cm wide if both doors open, 80cm if a single door is opened
All double doors between the two hangers	These doors are held open electronically and will only close in the event
Passenger lift doors	90cm door opening
Two sets of double doors from HH mezzanine into Cafe	This is two doors are 160cm wide if both doors open, 80cm od a single door is opened.
Ramp from Haywood Hall to 1940's House	87cm width
Single door from Haywood Hall mezzanine into 1940s House	83cm Width on opening

* all measurements given are approximations

The Apache Café

The Apache Café is accessed either by open backed metal stairs with handrails or via a lift from within the Museum. There is also a separate Apache Café entrance door on the outside of the Museum which allows access to the café via a closed back staircase. The café also has an open backed metal staircase that leads to a balcony with a wood decking surface.

The British Army Flying Memorial

The British Army Flying Memorial is accessible step free from car park and is approximately 250m from the Museum. There is a purpose-built flat path of a sand like consistency. The inside of the memorial is the same texture with a round centre of grass. Here is an image of the Memorial showing the surface.



ⁱ Approved Document M refers to HM Government scheduled Building Regulations- Access and use of Buildings (M)